



THE CITY OF
RANCHO CUCAMONGA

is

@ Your Service



477-2777

*IT's
Service
with a*

DIAL

TTY/TDD: (909) 945-5760

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Messages marked with a teal-colored icon on the right side of the numbers have an associated FAX document, which you may request by following the prompt at the end of each recording. To go directly to the fax prompt while listening to the message, press the # key.

@ Your Service messages are also available online at www.cityofrc.com/atyourservice



The City of Rancho Cucamonga

is

@ Your Service
477-2777

24 hr. Automated Citizens Information System
www.cityofrc.com/atyourservice

Your opinion counts.
Be heard.
Sign up Today!

Here's how it works:

A few times each year, we will call and ask you a few short questions about specific topics. Your responses will be tabulated and the results will be published in various city media.

If you want your opinion to count, fill out the information below and we'll make sure you will be included in our next survey!

Name (please print): _____

Address: _____

Telephone: _____

Best time to call: AM (8:00-12:00) PM (12:00-4:00) (4:00-8:00)

Signature: _____

Above information will not be sold or traded.

Thank you for using the City's Automated Citizen Information System, **@ Your Service**. With any touchtone telephone you can access over 200 informational messages. The City of Rancho Cucamonga is committed to better serve its community through this system. **@ Your Service** is available for you 24 hours a day, 7 days a week and provides answers to the most frequently asked questions about city services and other community resources.

Other important numbers

- Police - Fire - Medical Emergencies Dial 9 - 1 - 1
- City Hall Main Number (909) 477-2700
- Police Business Calls (909) 477-2800
- Fire Department Business Calls (909) 477-2770
- Animal Shelter (909) 466-7387
- City Yard (909) 477-2730
- Library (909) 477-2720

For a complete listing of all City telephone numbers please visit our website at <http://www.cityofrc.com>

How to Use the System

With any touchtone telephone you can access over 200 informational messages. The City of Rancho Cucamonga is working to provide enhanced customer service for the community through this automated system, 24 hours a day, 7 days a week.

Here are a few tips to assist you when using "@ Your Service":

1. You may enter a message number at any time. If you access the wrong message, simply enter another message number. You do not need to wait for the first message to finish.
2. On occasion, you may experience a busy signal. Please hang up and wait a few moments before redialing.
3. Have a paper and pencil ready to write down important information.
4. Please remember, you can talk with a City staff member during business hours (Monday - Thursday, 7:00 am - 6:00 pm) by dialing the City's main telephone number at (909) 477-2700.



@ Your Service messages are also available online at www.cityofrc.com/atyourservice

BUSINESS REPLY MAIL
FIRST CLASS MAIL PERMIT NO. 76
RANCHO CUCAMONGA, CALIFORNIA
POSTAGE WILL BE PAID BY THE ADDRESSEE

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